

OCWA 2023 CONSUMER CONFIDENCE REPORT

PWS ID # NY 3304336

OCWA is a public benefit corporation created by the New York State Legislature in 1951 (and began operating in 1955) in accordance with the Public Authorities Law of the State of New York. The Authority was created to finance, construct, operate, and maintain a water supply and distribution system for the benefit of residents in and around Onondaga County. We are currently one of the 125 largest public drinking water suppliers in the United States.

The Distribution System map (found on Page 4) shows the typical service area for each of our three water sources. We serve water to residents in five counties. Wholesale and retail areas are included in the distribution system. In the retail areas, we supply the water, maintain the distribution system, and bill customers directly. In the wholesale areas, a municipality or water district buys some or all of its water from us.

Wholesale systems maintain their own distribution and customer billing systems. Some key facts about our operation can be found in the OCWA Statistics table below:

OCWA Statistics:		
	<u>2023:</u>	
Average Daily System Delivery		36.33 Million Gallons
Maximum Daily System Delivery (06/02/23)		49.49 Million Gallons
Total Annual Water Treated by OCWA		12.85 Billion Gallons
Annual Non-revenue Water		1.79 Billion Gallons
Purchased Water from City of Syracuse		0.41 Billion Gallons
Total Water Sold by OCWA		11.15 Billion Gallons
	<u>As of December 31, 2023:</u>	
Population Served		500,000 Retail, Wholesale, & Emergency
Accounts		106,061
Miles of Water Main		2,215
Number of Hydrants		14,146
Storage Facilities		63
Pumping Facilities		48

The residential user charge is based on a quarterly base system fee plus a usage rate for water used. In 2023, residential users were billed \$41.55 for the quarterly base system fee, plus \$3.33 per 1,000 gallons for the first 10,000 gallons used. A detailed description and charges for other customers can be found on our website.

For a more detailed explanation of water sources and the treatment processes employed by OCWA and our one wholesale water provider (City of Syracuse Water Department), please see pages 5 and 6.

For questions about this report, or questions in general related to your water or water supply, a list of phone numbers and contacts can be found on Page 27 of this report.