

OCWA Policy for Annual Backflow Test Reports

OCWA has automated their Backflow Management Program using the VEPO CrossConnex software and mobile app. All annual Test Reports must be submitted electronically using the VEPO mobile app.

Additionally the following are required to submit annual backflow prevention (BFP) Test Reports for OCWA customers:

- * All Backflow Test Reports must be completed by a NYSDOH Certified Backflow Tester.
- * Tester must have the VEPO mobile app on their mobile phone or other mobile device and their mobile device must be capable of taking a picture.
- * Each Test Report must be completed on site and submitted the same day.
- * Each Test Report must be signed by the certified Backflow Tester and Property Owner.
- * Clear picture(s) of each device and the serial number must be attached to each Test Report.
- * Tester must obtain the VCC# from the Customer or from OCWA. The VCC# is the 6 digit OCWA account number found on the Customers' bill. Contact OCWA to obtain the VCC# if you do not have one.

All Backflow prevention Test Report electronic submissions are being reviewed on a daily basis. All Test Report submissions are subject to OCWA's approval. Any Test Report submissions lacking the above requirements will be rejected and referred to New York State Department of Health for further review for noncompliance.

OCWA is committed to providing clean and safe drinking water to all our Customers.

Thank you for your cooperation.

Contacts:

VEPO CrossConnex Customer Service: #877.860-8376 for questions with the VCC Software and Mobile App.

OCWA BFP Program Office: #315.455-7061 ext 3139 to obtain VCC#.

